

Workplace Health and Safety Queensland

Forklift safety for workers

What is the law?

To safely and legally operate a forklift in a Queensland workplace you must:

- be licensed and competent to operate that particular forklift
- follow safe operating procedures including following the traffic management rules at your workplace.

What type of licence do I need to operate a forklift?

You need a High Risk Work licence (LF), to operate a forklift in Queensland.

What training do I need to get the licence?

There are two ways to get your licence. You can either be:

- trained on-the-job under the direct supervision of a licensed forklift operator and be assessed by a [Registered Training Organisation](#) (RTO) after being deemed competent by your employer; **or**
- trained and assessed by the RTO either at your workplace or at the RTO's site.

A list of RTOs is available on the Workplace Health and Safety Queensland (WHSQ) website www.worksafe.qld.gov.au

You will need to keep a record of your on-the-job training in a log book while doing the training. Your RTO will provide you with the log book.

How do I apply for a forklift licence?

Once you have successfully completed your forklift training and assessment, you can [apply](#) for your licence in person at a participating Australia Post Office.

What other on-site training do I need?

Your employer or RTO should also provide on-site training including:

- familiarisation training specific to the forklift you will be operating
- refresher training
- how to operate the forklift safely:
- with special attachments
- in your work environment (e.g. cold rooms or freezers)
- understanding and following the traffic management rules in the workplace.

What is a traffic management plan?

A traffic management plan is a combination of rules and physical barriers that keep operators and pedestrians separate and safe.

Your employer will provide you with a plan which you must follow when operating a forklift.

What do I need to check before operating a forklift?

You should:

- complete a pre-operational check by following the manufacturer's instructions in the forklift manual
- report any damage or problems to your supervisor immediately
- remove the key and tag out unsafe forklifts to prevent unauthorised use.

Further information

For further information, call the WHSQ Infoline on 1300 369 915, or visit www.worksafe.qld.gov.au

More information about forklift safety is available in [Forklift safety – reducing the risks](#)

Checklist for pre-operational checks

You need to carry out pre-operational checks on the forklift before starting work each day, including considering load stability, characteristics of the forklift you operate and the height, width and type of attachments. This pre-operational checklist is only an example and may not include all hazards related to the forklift. You will need to follow the manufacturer's or employer's maintenance procedures to safely operate the forklift.

- Tyres:** Check each tyre for wear or damage, and pressure (if applicable).
- Fluids:** Check oil levels (hydraulic and engine), battery fluid, fuel and coolant levels.
- Seating:** Check the condition and adjustment and that the seat attachment point is secure.
- Warning devices:** Check horn is operational. Check all other fitted devices, such as lights, reversing beeper and flashing beacon, are operational.
- Capacity:** Check that the load capacity data plate is fitted, legible and correct (confirm that the forklift has sufficient capacity and reach for the load being lifted).
- Mast:** Check for signs of damage. Check lift chains and guides for wear.
- Hydraulic cylinders and hoses:** Check for any leaks, cracks, deterioration and frays in hoses.
- Tines:** Check for excessive wear, damage, bends, modifications, cracks or repairs, and that they are securely attached.
- Seatbelt:** Make sure it is in good working order (if fitted).

- Guarding:** Check that all guards are in place.
- Attachments:** Check any attachments for wear, damage and for correct function. Attachments should be annotated on the load capacity data plate.

Once the forklift has been started:

- Controls:** Check that all pedals and controls operate correctly (including steering).
- Brakes:** Check that the brakes (including parking brake) operate correctly.

Traffic management checks

You should make sure that the workplace is safe for you and your forklift before you start driving. This checklist is only an example and does not include all hazards relating to traffic management in a workplace.

- Understand** the traffic management plan at your workplace, especially the no-go zones and who should give way at your workplace
- Keep** your forklift physically separate from pedestrians where possible.
- Wear** your high visibility vest as required.
- Follow** speed limits and slow down (be aware of your forklift's stopping distance and that it changes in the wet).
- Follow** traffic directions, such as 'Stop' and 'One way'.
- Use** the horn at intersections and blind corners or in accordance with your employer's traffic management plan.
- Report** faults or hazards (e.g. worn floor markings), near misses and accidents.

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